



TO WHOM IT MAY CONCERN

At the request of:

Serial number:

We hereby confirm that customer is using a Medtronic insulin pump and / or the associated infusion sets and reservoirs from Medtronic Diabetes, just as the CGM (Continuous Glucose Monitoring, sensors, transmitter and Blood Glucose meter). All these products are used for the treatment of diabetes.

The labeling of all Medtronic Minimed insulin pumps and continuous glucose monitoring system indicates that users should avoid exposing these products to strong magnetic fields such as those associated with MRI and X-Ray machines.

Clinical testing has shown that other magnetized devices such as airport metal detectors, electronic article surveillance equipment, and cellular phones will not adversely affect insulin pump operation. It is however recommended to keep a minimal distance of 15 cm between the insulin pump and emission devices.

Medtronic Diabetes

On behalf of Medtronic Trading NL B.V.

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Signature Health Care Provider
and stamp of clinic



AIRPORT SECURITY



If you use an insulin pump, **you can be screened without disconnecting from your pump.**



However, it is important for you to **inform the officer conducting the screening about your pump before the screening begins.**



You can request a pat-down in lieu of imaging technology.



You can generally be screened **using imaging technology, metal detector** or a **pat-down.**

If you are wearing a Medtronic insulin pump and a Continuous Glucose Monitoring [CGM] device, can you go through the airport body scanner?



The answer is no.

Medtronic has not indicated advanced imaging technology to be safe for insulin pump or CGM devices.

We suggest you remove your insulin pump and CGM [sensor and transmitter] if you choose to go through an airport body scanner. If you do not wish to remove your devices, you may request an alternative pat-down screening process. If you do remove your insulin pump and CGM, do not send the devices through the x-ray machine as an alternative.

Can you go through the airport metal detector with your insulin pump and CGM?



The answer is yes.

Insulin pumps are designed to withstand common electromagnetic interference, including walk-through metal detectors.

Finally, when it comes to your insulin and other supplies, there are a few more things to keep in mind:



In order to board with syringes and other insulin delivery devices, you must carry an insulin vial with a pharmaceutical label that clearly identifies the medication. Never store insulin inside checked in luggage, because it may be exposed to extreme [often freezing] temperatures, which can change its effectiveness.



Carry your glucagon in its original, pharmaceutically-labelled container.



Boarding with lancets will be allowed as long as the lancets are capped, and they are carried together with a glucose meter that shows the manufacturer's name.



If you are travelling for an extended period of time and will have a large number of supplies with you, do not put them all in your checked in luggage. Keeping at least two or three set changes with you will ensure you can maintain your pump therapy just in case your luggage does not arrive at your destination with you.



FLYING

While travelling it is important to test blood glucose more frequently and be prepared to respond if needed. The stress of travelling, changes in time zones, schedules and activity levels, different mealtimes, and types of food can all affect diabetes management and blood glucose levels.